

File No- Letter No.: - BMSIC/40030/704-2025/10137

Date: - 19/12/2025

Order

M/s Relief Biotech Pvt Ltd having its Head Office at Khasra No 72, Makhyali Dundi Peerpura Road Roorkee- 247656 has participated in **Tender No- BMSIC/DRUGS/24-06** and was issued a Letter of Intent (LoI) vide letter no.- 9352 dated 10.01.2025 for submitting the requisite documents, security deposit, and to execute the Rate-Contract within 15 days from the date of receipt of the LoI for **Vitamin C Tablet IP 500mg**. The firm signed an agreement with BMSICL on 05.02.2025.

Subsequently, the firm M/s Relief Biotech Pvt Ltd was issued the Purchase Order for **320000 units of Vitamin C Tablet IP 500mg vide P.O. No.- 10282501040 dated 25.04.2025** against which no supply has been received till date. BMSICL issued show cause notice vide mail on dated 30.06.2025, second show cause notice on dated 11.07.2025 and the final show notice vide Letter No. **5422 dated 20.08.2025**, against which no reply received and no supply made till date.

Again, the firm M/s Relief Biotech Pvt Ltd was issued the Purchase Order for **4000000 units of Vitamin C Tablet IP 500mg vide P.O. No.- 10282501958 dated 24.07.2025** against which no supply has been received till date. BMSICL issued show cause notice vide mail on dated 08.10.2025, second show cause notice on dated 16.10.2025 and the Final Show Notice vide Letter No. **8968 dated 18.11.2025**, against which no reply received and no supply made till date.

The firm was also issued the purchase order for the same drug vide order no. 10282502655 dated 31.10.2025 for **1200000 units of Vitamin C Tablet IP 500mg** and the supply status of the said PO is still pending.

Previously, a written complaint was received from Jannayak Karpoori Thakur Medical Collage and Hospital (Madhepura) on dated 08.10.2025 and Nalanda Medical College & Hospital (Patna) dated 30.09.2025 regarding anomaly found with the Batch no- RT-250410 & RT-250411 supplied for PO. No.-10282500712 dated 03.03.2025 of the same drug i.e., Vitamin C tablets-500mg, in reference to which the firm M/s Relief Biotech Pvt Ltd. was also issued the show cause notice no. 7977 dated 14.10.2025 regarding non-conformance to drug quality Standard due to tablet powdering on strip opening of the same drug.

The non-supply issues related to this essential drug place the firm under the purview of a habitual defaulter. This amounts to a violation of Clause 27 (A) & 27(C) of the Standard Bidding Document.

Clause 27 A of the Standard Bid Document stipulates that: -

"If the Tenderer fails to execute the agreement / to deposit performance security / to perform the obligations under the tender conditions / commits default in the performance of the contract/agreement, such Tenderers will be blacklisted for a period of 2 years by BMSICL from the date of intimation besides forfeiture of EMD/Performance Guarantee. The Tenderers who have withdrawn after participating in the tender either fully or partially, the entire firm/company will be blacklisted for a period of 2 years from the date of intimation by BMSICL apart from forfeiture of the Security Deposit/EMD".

Clause 27 C of the Standard Bid Document stipulates that: - ***"BLACKLISTING FOR NON-SUPPLY/ PART SUPPLY/DELAYED SUPPLY/NON-FULFILLMENT OF CONTRACT OBLIGATION: -***



Notwithstanding various actions and penalties for non-supply and/or delayed supply of the drugs and medicines as stipulated in the terms and conditions of the tender, the BMSICL, shall take action against the supplier as follows:

(i) In case, the supplier is found to be habitual defaulter of delayed supply or not supplying the full quantity in time, the balance amount of performance security of such company shall be forfeited. No further supply order shall be given to them and company shall be barred from participating in any tender floated by BMSICL, further other punitive action such as blacklisting of the firm for a minimum period of 2 years from the date of intimation for blacklisting/debarring.

(ii) Purchase orders, if any, already issued before taking any blacklisting action or orders given in past will not be affected in view of action taken as per above guidelines but all strict quality checks shall be observed for each supply of products.

The blacklisting of particular product or company/firm will be done without prejudice to other penalties which may be imposed as per the conditions of Tender documents and also to other actions which may be initiated under Drugs and Cosmetics Act, 1940 or any other law of Land. BMSICL will display names of such blacklisted product(S) and company/firm on its website for general notice."

This activity of the firm of non-supply of such important medicine is adversely affecting the objectives of BMSICL i.e. Free Drugs supply to every patient at all Government Health Facilities in the State of Bihar within the stipulated time period.

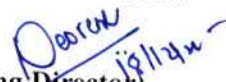
Thus, in light of the provisions contained in the tender document, **M/s Relief Biotech Pvt Ltd** having its Head Office at Khasra No 72, Makhyali Dundi Peerpura Road, Roorkee- 247656 is hereby blacklisted for the quoted drug i.e., **Vitamin C Tablet IP 500mg** for a period of two (2) years from the date of issue of this order apart from forfeiture of security deposit. The unexecuted PO no. **10282501040 dated 25.04.2025**, P.O. No.- **10282501958 dated 24.07.2025** & PO. No.-**10282502655 dated 31.10.2025** is hereby cancelled. Additionally, the rate contract for that particular product is hereby terminated.


(Managing Director)

Memo No. BMSIC/40030/704-2025/10137

Date: - 19/12/2025

Copy to: The Managing Director M/s Relief Biotech Pvt Ltd. For information and needful action.


(Managing Director)
Date: - 19/12/2025

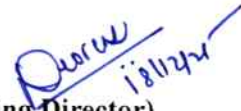
Memo No. 10137

Copy to:

1. The Secretary, Department of Health, Govt. of Bihar for kind Information please.
2. Executive Director, State Health Society, Bihar for kind Information please.
3. The CGM (Supply Chain), General Manager (Logistics), General Manager (Finance), BMSICL for information and necessary action. GM (Logistics) is requested to ensure publication of this order on the official website of BMSICL and Notice Board as well.



4. MD, All Medical Corporations and Procurement Agencies all over India for Information and necessary action please.
5. CEO, Government e-Marketplace for information and necessary action please.
6. All Civil Surgeons, Bihar and Superintendents of all Govt. medical colleges and hospitals of Bihar for information and necessary action.
7. All the concerned manufacturer having rate contract with BMSICL for information.


(Managing Director)

